

## QUALITY POLICY

*Synertech* believes that the future of the company is facing in order to maximum Customer Satisfacion.

The satisfaction can be achieved from *Synertech* in an environment of continue research of technical/qualitative performances trying to anticipate market requests with the proposal of products increasingly turned to the present and future expectations of the market in every respect, including requests industry regulations, existing and under development.

This can be most profiably maintains a Quality Management System in accordance of the UNI EN ISO 9001:2015 standard.

*Synertech's* Management has made available the resources needed to mantain the Quality Management System which will be constantly monitored and periodically evacuate by measuring the achievement of targets set for its controller processes.

*Synertech* commits full attention to the demands and expectations of the Customer, the requirements of the rules and regulations, as well as activities for the continuous improvement of the organization and the customer satisfaction and stakeholders.

*Synertech's objective is to pursue continuous improvement through the complete computerization of its process with a view to complete integration with the operational production and control departments.*

*Synertech* follows quality at all stages of each process, where every employee and supplier is involved in reaching targets.

Checking priodically that this policy direction is appropriate to the purpose and the corporate context, implemented and shared at every level of the organization by establishing targets for continuous improvement and customer satisfaction.

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Managing Director  
**Noviello Francesco**

